

# Selecting and Implementing an Online Exam Proctoring Solution

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# Online Exam Proctoring Working Group



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# Why Online Exam Proctoring?

Supports academic integrity of online learning and USI

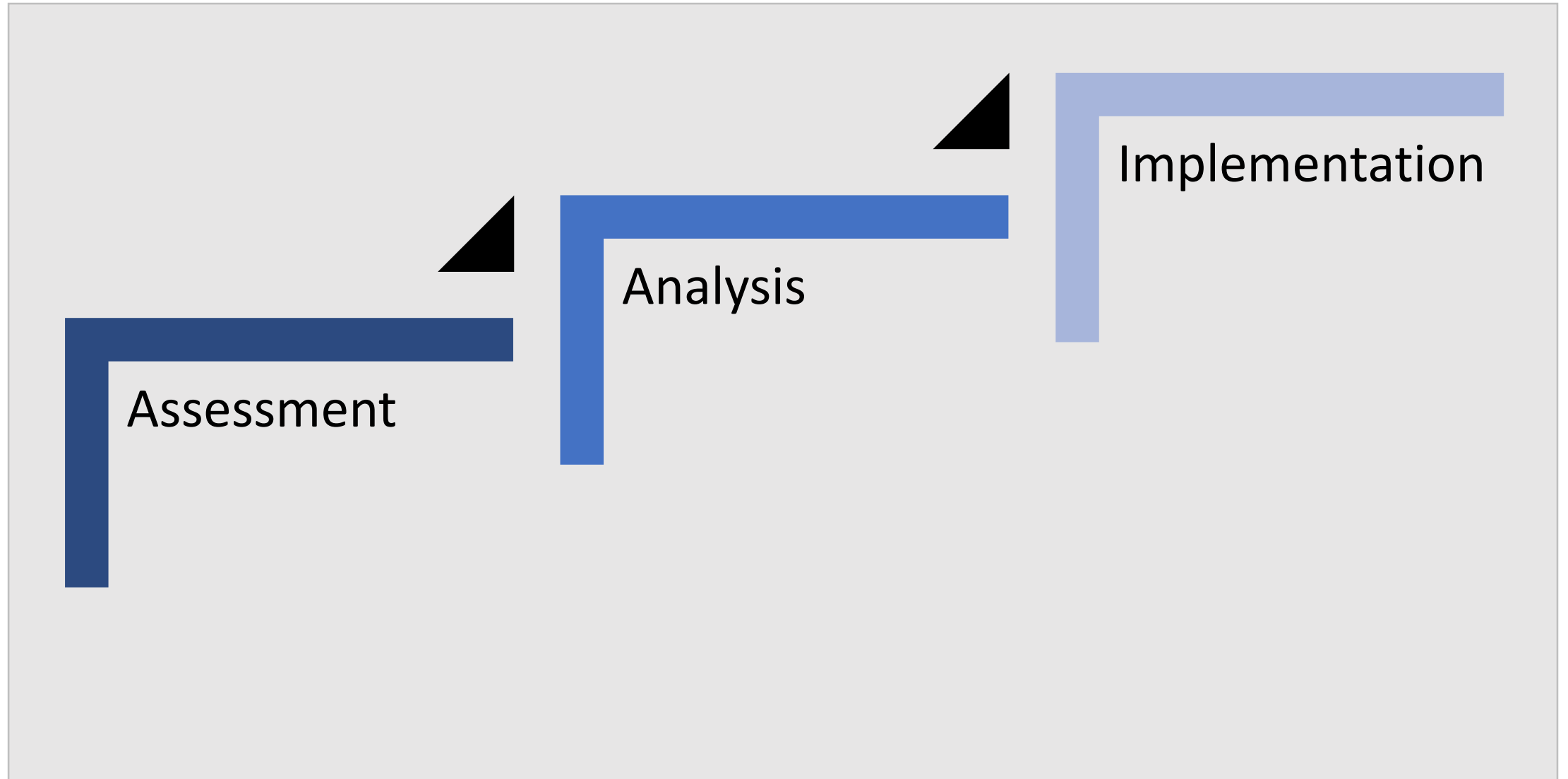
Verifies identity of online learner

Minimizes cheating

Others have adopted online exam proctoring



# Process



# Assessment of Needs

1. Proctoring service is able to facilitate exams for **large groups** simultaneously
2. Accurate **authentication** system
3. **Affordability** for students (and institution)
4. High level of compatibility and **ease of integration** with Bb Learn
5. **Ease of use** for students and instructors.
6. **Low level of control** by software on student computers
7. Mindful of security issues and **FERPA** considerations
8. **Technical support** availability during exam sessions.
9. **Flexibility** in setting rules for exams – i.e., accessible to outside resources
10. **On demand** proctoring availability for students.
11. **Live proctoring is not necessary.**
12. **Instructor review** of recordings is acceptable.
13. Short **recording turnaround** times.
14. Two-year duration for **storage of recordings**



# Analysis of Vendors

Review the vendor websites and for each item in the criteria list please rate each vendor using the following ratings:

*0 = Doesn't appear to meet this criteria*

*1 = Appears to minimally meet this criteria*

*2 = Appears meets this criteria well*

*(leave blank if not found on website)*

Vendor/service...

is able to facilitate exams for **large groups**

provides accurate **authentication** system (i.e., accepts multiple forms of ID).

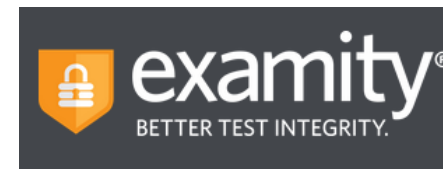
has **auto authentication** available (group determined live authentication is not necessary).

is **affordable** for students (and institution).

has high level of compatibility and **ease of integration** with Bb Learn

is **easy to use** for students and instructors.

level of control by soft



RPNow



Respondus Monitor

Vendor  
Demonstrations

# Why Proctorio?

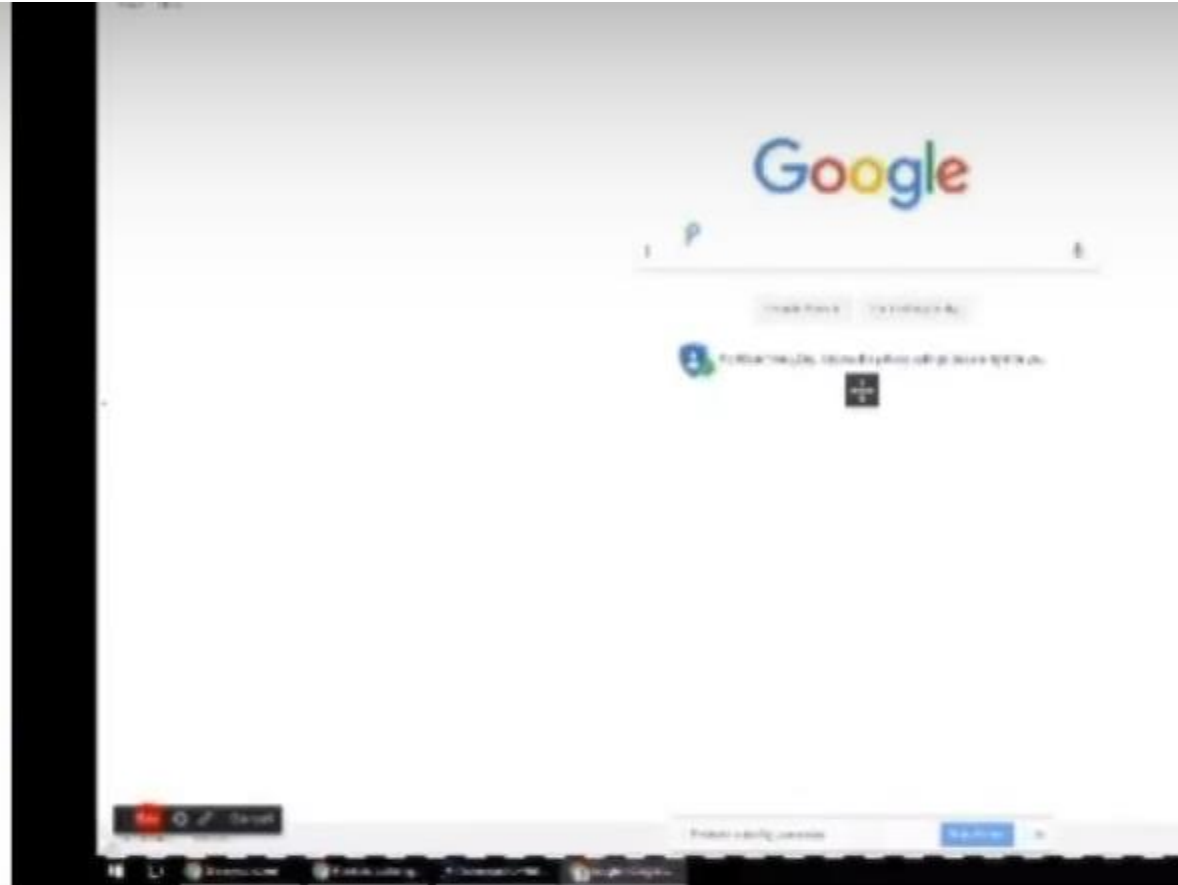
- Automated on-demand service
- Seamless integration with Bb Learn
- Customizable exam settings
- FERPA compliant
- Affordable
- Dashboard reporting capabilities
- Quarterly executive summaries
- Professional development provided



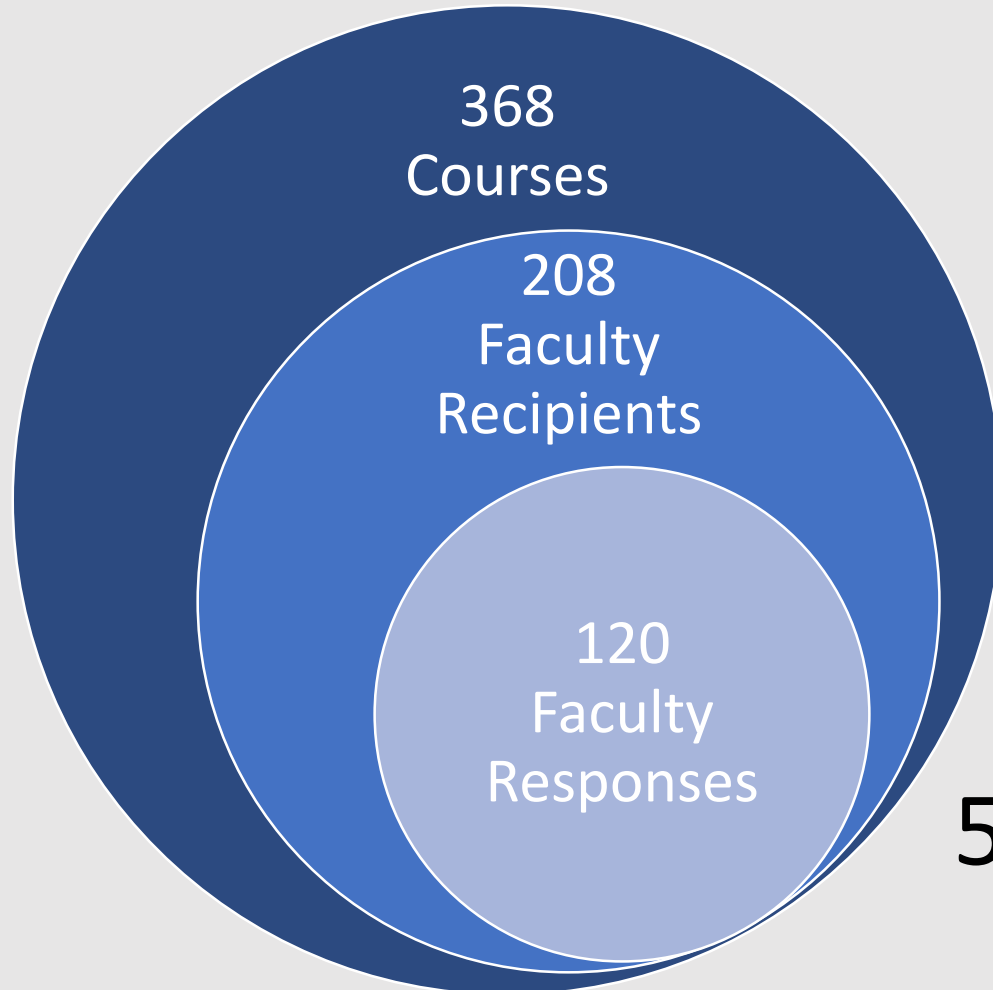
## Exam Agreement







# Fall 2018 Online and Hybrid Faculty Survey



**58% Response Rate**

# Adoption likelihood

UNIVERSITY OF SOUTHERN INDIANA

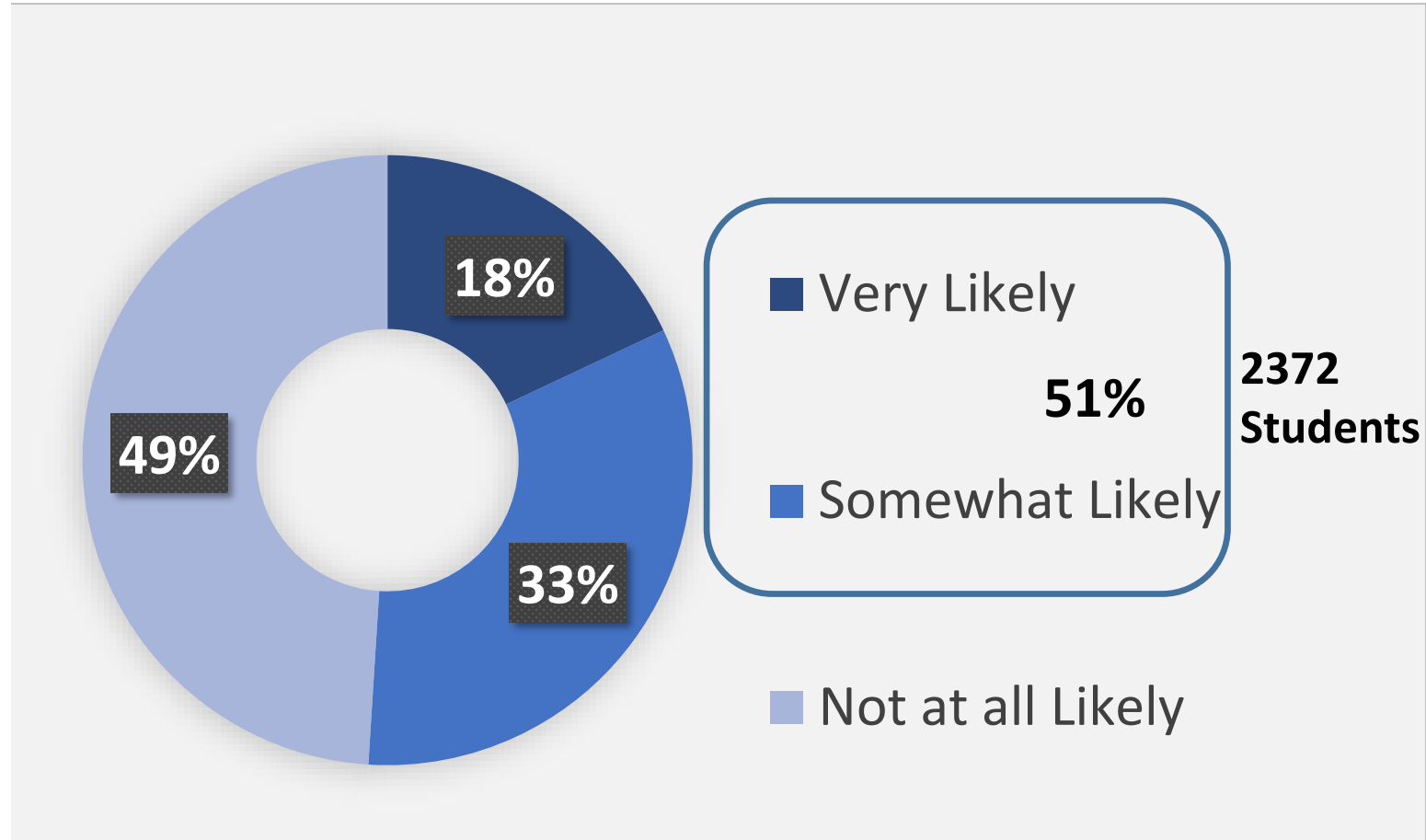
If USI adopted an external vendor for proctoring online exams would you use this solution?

very likely

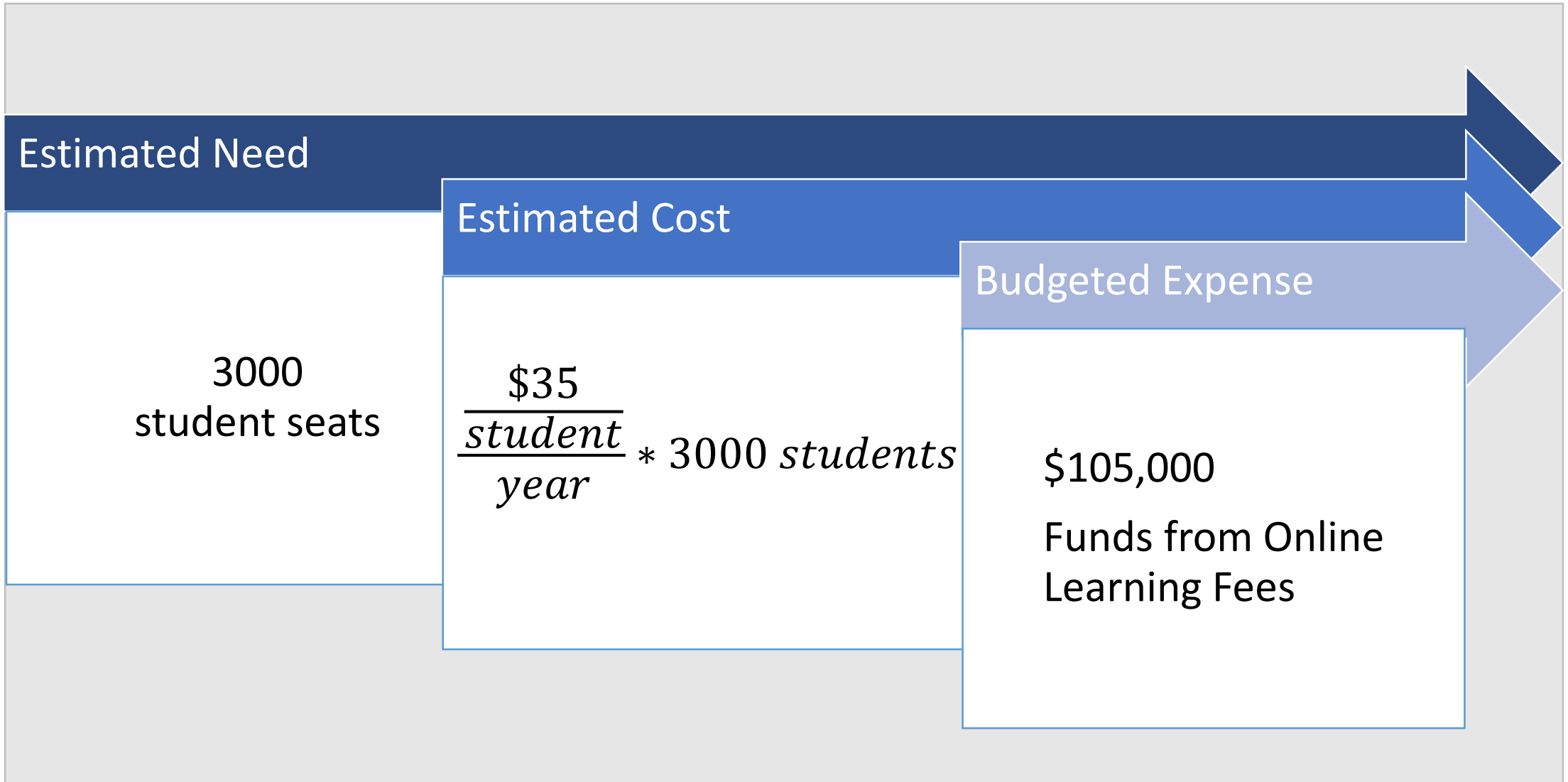
somewhat likely

not at all likely

Continue



# Analysis of Budget



# Implementation

Gather  
Student  
Feedback

- Spring 2019



Begin Faculty  
Professional  
Development

- Summer 2019



University  
Adoption

- Fall 2019

Institution	Proctoring Solution
Ball State University	Examity
Indiana State University	Respondus Lock Down Browser and Monitor B-Virtual Live Proctoring
Indiana University	Examity
Purdue University	ProctorTrack
Ivy Tech	ProctorU
USI	Proctorio

Questions??